

October 17, 1969

President  
Eastern Airlines  
Executive Offices  
10 Rockefeller Plaza  
New York, New York

Dear Sir:

On the Shuttle from New York to Washington, the stewardesses insisted that they do not have tax exempt forms. When I indicated that I would pay at the terminal, the stewardess refused, insisting that they must be paid before the flight is completed. Institutional regulations require that all flights must be on a tax exempt basis. Since the appropriate forms are maintained at ticket counters, is it too much to ask that they be made a standard part on the service carts on your flights?

Enclosed is a tax exempt form and a xerox copy of the flight certificate. I would request credit for \$1.10, reflecting the tax which should not have been collected.

Thank you for your cooperation.

Sincerely yours,

Max Fink, M.D.  
Professor of Psychiatry

MF:kp